



## **24/7 Roadside Assistance Contact Phone Numbers**

### **Auto/Motorcycle/RV**

888-732-1427

### **Bicycles**

866-238-1137

### **Member Services**

Monday-Friday 8:30am to 5:30pm (Pacific)

Toll Free

866-238-1137

Local

503-546-1137

### **Address**

412 NW Couch St. Suite #100

Portland, OR 97209

### **Email**

[club@betterworldclub.com](mailto:club@betterworldclub.com)

### **Website**

<https://betterworldclub.net>

### **Member Portal**

<https://members.betterworldclub.net>



### **Welcome Better World Club!**

We invite you to log in to the Member Portal to access the latest updates, important resources, and tools designed to support your experience with us.

Whether you're looking to stay informed, manage your account, or explore new opportunities, the portal is your go-to destination.

Log in today and explore all that your membership has to offer:  
<https://members.betterworldclub.net>

### ***Thank you for being a part of the change!***

At BWC, we're driven to make a difference—on the road and for the planet! That's why we donate 1% of every dollar we earn to environmental clean-up and advocacy. When you ride with us, you're not just getting epic roadside assistance—you're helping build a cleaner, greener future. Let's roll toward sustainability together!



Better World has better services for your on-the-move lifestyle. We make choosing ethical services for all your everyday needs easy and affordable.



### **Emergency Service 24/7**

Anywhere in the United States or Canada, Better World Club is there. Unless you make other arrangements with the dispatcher, you must be with your vehicle when a service provider arrives.

We cover the individual and not the vehicle. You must be a named driver to be eligible for service. Members are entitled to 4 service calls per membership year, 8 per household.

#### **Towing**

For Basic members, towing is available to the nearest qualified repair facility up to 5 miles, and for Premium members, up to 100 miles. Towing to your residence is also permitted.

#### **Battery Jump**

If your battery dies, we will dispatch someone to give you a jump start. If that does not work, we will tow your vehicle up to your benefit limit. We do not deliver batteries.

Electric vehicles that have run out of charge will be towed to the nearest charging station.

#### **Flat Tire**

If you get a flat tire, we will put your spare on for you. If no spare is available, we will tow you to a shop where you can purchase one, or your home.

#### **Lockout**

Members will be covered in the event the keys are locked inside the vehicle. If locksmith services are required, you will be reimbursed up to your benefit limit of \$50 Basic and \$100 Premium.

#### **Fuel Delivery**

If you run out of gas, an emergency supply of fuel will be delivered. Fuel is delivered free for Premium members. Basic member will be required to pay for the fuel.

#### **Winching**

Up to \$125 Basic within 100ft, Up to \$250 Premium

If your vehicle is stuck in mud, sand, snow, or a ditch, and is accessible from a normally traveled roadway, it will be extricated or winched.



### **Reimbursement/Claim Requests**

Reimbursement requests must be in electronic format and submitted within 90 days of occurrence. Forms can be found on the member portal. You may also request one by phone or email.

### **Add on Benefits**

You must purchase these services before the time of need. There is an additional fee associated with these plans.

#### **RV (large vehicle)**

Towing and emergency services will be extended to vehicles that fall into the medium duty class. (10,000-20,000 GVW) All services will be capped at \$500.

#### **Motorcycle**

Basic or Premium services will extend to a motorcycle.

#### **Bicycle**

You may also purchase a stand along Bicycle policy. If your bicycle is disabled and cannot be ridden safely, you may contact the toll- free dispatch service for assistance at 1-866-732-1427.

Coverage includes up to 30 miles of transportation for you and your bicycle and 2 service calls per listed member. Bicycle must be accessible from the road (we cannot dispatch onto bicycle trails or paths).

### **Terms and Conditions**

Auto Terms

Bicycle Terms

### **Additional Services**

#### **Trip Interruption**

If you're more than 100 miles from home and are in a collision that renders your car unsafe to drive, Better World Club will reimburse you for certain expenses, up to \$750 for Basic Members, \$1500 for Premium members, per membership year.



You must submit a police report with your reimbursement request along with receipts for losses accrued up to 48 hours after the incident and purchased within the vicinity of the accident. Items that are eligible for reimbursement are car rentals, taxis, train or airplane tickets, meals, and lodging. Pre-arranged reservations are not eligible.

### Carbon Offsets

Did you know that BWC purchases carbon offsets on your behalf as part of your membership? It's a fund that supports renewable energy development, such as wind and solar, and activities like planting trees. You can even purchase additional offsets by calling member services or adding them to your renewal payment.

Our carbon offsets help you make a real impact by supporting environmental projects that are independently verified for quality and effectiveness. We exclusively use Gold Standard Carbon Offsets—rigorously vetted by third-party organizations—to ensure every dollar goes toward high-impact initiatives that reduce or remove greenhouse gas emissions. Not all offsets are created equal, and with Gold Standard, you're backing some of the most trusted and effective sustainability efforts in the world.

### Insurance

Looking for the right auto or homeowner's insurance without the hassle? Better World Club's got you covered! We've teamed up with top insurance underwriters to bring you home and auto quotes from over 30 insurers—no pressure, no purchase necessary. Just hop into your member portal or give us a call and start comparing!

■ *If you're in Massachusetts or California, please call*  
617-876-5300

■ *If you're in the other 48 states, please call*  
877-234-2800

### Discounts

Suite of Services for a Sustainable Lifestyle  
Log into the member portal to access the discounts.  
<https://members.betterworldclub.net>

■ *Lifestyle Discounts* - Check the Member Discounts Portal for all your travel reservation discounts including car rental and hotel stays, even flights! You will also find a wide variety of attractions like events, shows, concerts, theme parks even movie tickets and shopping.

■ *Travel Insurance* - Protect your travel plans with Wanderwell Insurance plans, our B-Corp travel partner and world class insurance company.



■ *Home Efficiency* - Better World Club members have access to discounted programs through Energy Sage. Imagine confidently shopping for solar panels, EV chargers, heating/AC systems, and more, all with the guidance of an Energy Advisor who can help you plan and customize your clean energy solutions.

■ *Digital Protection* - Partnering with Aura, we're offering members discounts of up to 67% on their all-in-one digital protection plans. Aura is dedicated to creating a safer internet, empowering people to navigate their digital lives with confidence. By constantly monitoring and identifying emerging threats, Aura ensures that you and your family stay protected online.

■ *Grocery Delivery* - Save and get cash back with healthy, organic, fresh groceries delivered to your doorstep from B-Corp Certified companies.

■ *Ethical Travel* - Better World Club has teamed up with Intrepid to offer 10% off to Better World Club members from the world's largest B-Corp Travel provider.

■ *Sustainable Shopping* - Better World is proud to partner with DoneGood and their hundreds of small businesses that put people first. DoneGood is an ethical marketplace with ethical brands – where every purchase you make does good for people and the planet.

### **Travel Agents**

Do you have an upcoming trip you would like a travel agent to assist you with? If you prefer a more personalized approach to planning your travels, contact member services and we will refer you to our specialized travel agent. The consultation fee ranges from \$35 to \$100, depending on the complexity of your booking, but the peace of mind you'll gain is priceless. Contact member services today to get started on planning your perfect trip.